



anglianwater.co.uk/yourarea

03457 145 145

Monday to Friday, 24/7



Date: 11 March 2020

Reference: 57265665

Address:

Thorpe Wood House

Thorpe Wood

Peterborough

Dear customer

[Ermine Street \(B6403\), Water Pipe Maintenance](#)

As you may know, we have just completed the repair to a burst on the water main located in Ermine street. This water main feeds the Normanton Reservoir, which supplies **you and over 4,000 other customers** with drinking water.

There is a risk that in the event of a future burst, the Normanton Reservoir could be drained of water, which could leave thousands of customers without water for a period. To minimise this risk, we need to install a new valve on this main.

It is always our priority to ensure that we can keep our customers taps flowing and therefore we are taking urgent action to address this risk. Work will start on the **16 March 2020** and is expected to take approximately **2 weeks** to complete.

To complete this work safely, **we need to close Ermine Street in the location shown overleaf between 16 March 2020 and 27 March 2020**. The closure will be in place 24 hours a day throughout this period.

Details of the road closure

The full width of the road in the 40metre section shown above, will be completely closed for the duration of our work. This will not impact on any customer's driveways.

Access to the Church and properties south of our closure will be maintained from the South and all properties North of our closure will need to access from the North. We have enclosed a map of the official diversion route which has been agreed with the local highway authority.

We have informed the local bus company, please contact them or visit their website with any queries about the impact on the bus service. www.centrebust.info

Night work

One night during this period, we will need to work to install the valve at night whilst water usage is at its lowest. If you are likely to be affected by this, our team on site will contact you 48 hours in advance. Please note that, the day after this section of work our team will be resting and work will temporarily stop for the day.



Registered Office
Anglian Water Services Ltd
Lancaster House, Lancaster Way,
Ermine Business Park, Huntingdon,
Cambridgeshire. PE29 6XU
Registered in England
No. 2366656.

an AWG Company

Working Hours

Our teams will be working between 7:30am and 5.30pm, Monday to Friday. Night works will take place from 21:00pm for approximately 8 hours. Weekend working will take place on 28 and 29 March 2020.

Contact us

If you have any questions while we are working, please speak to a member of the site team who will be more than happy to help you. Alternatively, if you have a question that cannot be resolved by the team, you can contact us on 03457 145145 and quote reference 57265665.

Yours sincerely

Amber Richardson

Customer Experience Manager

Location of road closure



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