



Ancaster
Church of England Primary School

Wednesday 24th February 2021

Dear Parents and Carers

In consultation with Good Lookin Cookin, it has been decided to change the weekly deadline to Thursday at 10am to enable them to process all the meal orders and send the information to school before Thursday afternoon.

We have found that during the past year due to a variety of logistical challenges mostly relating to COVID, the weekly information we receive is arriving later and later on a Friday. This late information impacts on the service we deliver as a team working together.

Good Lookin Cookin will be implementing the new deadline from Thursday 25th February onwards - we appreciate this does not give you much time to adapt, however, Good Lookin Cookin and ourselves will be emailing and providing text alerts to prepare for the change.

The deadline for the first week on the following term will also be the last Thursday of the previous term (as opposed to during the holidays) – this will allow all administrative work to be done whilst both schools and Good Lookin Cookin are fully staffed and will mean we are more prepared for the children arriving back in school.

We are looking forward to the 8th March and the school being full of children again. As a school we are eager to revert to our plans that were in place in January and this will include a return to providing hot meals for your children. Therefore when you visit the Good Lookin Cookin website to order meals, from the 8th March you will see a choice of Hot, Vegetarian, Jacket Potato and Cold options.

As always, if you have any questions, please do not hesitate to contact me direct. Please, whatever the query around school meals, do not contact Good Lookin Cookin direct, but do this through the school. We will always deal with the issue on your behalf through the direct messaging service we have set up. Good Lookin Cookin do a fantastic job, but if all parents from all of their schools ring them direct, this takes their time away from providing a consistent service to everyone. All of the issues that are raised also have to be re-directed back to school as we are responsible for all areas of school meals including - funding, payments, cancellations, free school meals, universal meals, VAT adjustments, quality assurance and choice of provider.

Thank you and best wishes

Debra Moore

School Business Leader

Ancaster Church of England Primary School

Tel: 01400 230871

Twitter: @ancasterprimary

Web: www.ancasterprimary.org.uk

Be the Best You Can Be!